



European Business Reliance Centres

when Commodity serves Green IT

www.ebrc.com

www.TrustedDataCentre.com

www.TrustedCloudEurope.com

www.TrustedManagedServices.com

ebrc – COMPANY PROFILE



- 5 datacenters = 17.000 M², including 2 Tier IV Design certified, a **World Premiere**
- Serve National & International clients
- Manage very critical application systems on 24/7
- **Continuity** with DRP/BCP activities,
- Integrated Support through **Managed Services**,
- **Cloud** complete delivery model (IaaS, PaaS, SaaS)
- Largest **carrier hotel** in Luxembourg
- ebrc subsidiary of P&T, the historical & leading telecom provider of Luxembourg (strong shareholder)



EUROPEAN AWARDS

- 2008 Best DataCentre Operator Europe
- 2009 Best Risk Mitigation Services Provider
- 2009 Best Managed Services Provider
- 2010 Best Regional European DataCentre Facility
- 2010 EU Code Of Conduct Participant Award
- 2011 **Best Case Study of Cloud Services for Public Sector** by EUROCLOUD Europe (PARIS)
- 2012 **Best Cloud Services** by Broadgroup (LONDON)

LOCAL MARKET AWARDS

- 2008/9 Best Hosting & Managed Services Provider
- 2007/8/9 Best Information Security & Data Management Company
- 2010 Outstanding Contribution to Luxembourg ICT
- 2010 Best Commitment for European Data Centre Service
- 2011 Best Case Study of Cloud Services for Public Sector by EUROCLOUD Luxembourg
- 2012 **Managed Services Project of the Year**
- 2012 **Outstanding Contribution to Luxembourg ICT**



ACTIVITIES & PORTFOLIO



TRUSTED DATA CENTRES

- Housing and colocation
- Basis or advanced Data Centre Services like CRS

TRUSTED MANAGED SERVICES

- Selective or complete service to support infrastructure within SLA/KPI
- Adaptable service within support time frame (Hands & Eyes; 24/7 operations)

TRUSTED CLOUD EUROPE

- Cloud services built with our twin Tier IV certified infrastructure
- Compliant with the Cloud Security Alliance (CSA) recommendations
- End-to-End cloud operator (from Data Centre to IT Managed Services)
- A complete Cloud offering to bring the right value

TRUSTED RESILIENCE SERVICES

- Recovery solutions with best in class Infrastructure/Services

TRUSTED ADVISORY SERVICES



TRUSTED SERVICES

WE ADVISE > DESIGN > BUILD > OPERATE



DATA CENTRE



CLOUD



MANAGED SERVICES



RESILIENCE



ADVISORY

Trusted Data Centre overview



	Resilience Centre Luxembourg City 2 (1),	Resilience Centre Luxembourg West,	Resilience Centre Luxembourg South,	Resilience Centre Luxembourg East,
State of the art ICT environment	Tier III +	Tier IV	Tier IV	Tier IV
Private & shared modular IT rooms	1.000 m ²	5.000 m ²	5.000 m ²	5.000 m ²
IT rooms height	2,70 m	3,40 m	3,50 m	3,40 m
Raised floor	0,50 m	1,00 m	1,00 m	1,00 m
Floor charge	1.500 kg/m ²	1.500 kg/m ²	2.000 kg/m ²	2.000 kg/m ²
	Separate corridors for technical structure			
Business Continuity positions	-	Approx. 500	Approx. 500	-
Trading rooms Emergency Command Centres	Equipped with the major information providers for the financial sector 24x7x365 accessible			
All our Top Tier centres offer additional services such as car parks, conference & archive rooms, dedicated goods lifts... Other services may be provided on request (reception, catering, test & invocation convenience, ...)				
UPS systems	Redundant D-UPS Systems 2*N	Redundant D-UPS Systems 2*(N+1)	Redundant D-UPS Systems 2*(N+1)	Redundant D-UPS Min systems 2*N+1
Integrated Diesel power autonomy	96 hours	96 hours	96 hours	65 hours
Electrical power	600 to 720 W/m ²	750 to 1.000 W/m ² Green Power	1.000 to 4.000 W/m ² Green Power	1.000 to 2.000 W/m ² Green Power
Redundant air cooling supply chain	2*N	2*(N+1)	2*N+1	2*N
Cooling power	600 to 720 W/m ²	750 to 1.000 W/m ²	1.000 to 4.000 W/m ²	1.000 to 2.000 W/m ²
Humidity	Absolute humidity 9,30 g/kg dry air	Absolute humidity 9,30 g/kg dry air	Absolute humidity 9,30 g/kg dry air	Absolute humidity 9,30 g/kg dry air
	Temperature at air return level 25°C (±2°C)			

GREEN IT - SPHERES OF ACTION

- Energy: direct impact
- Water: direct & indirect impact

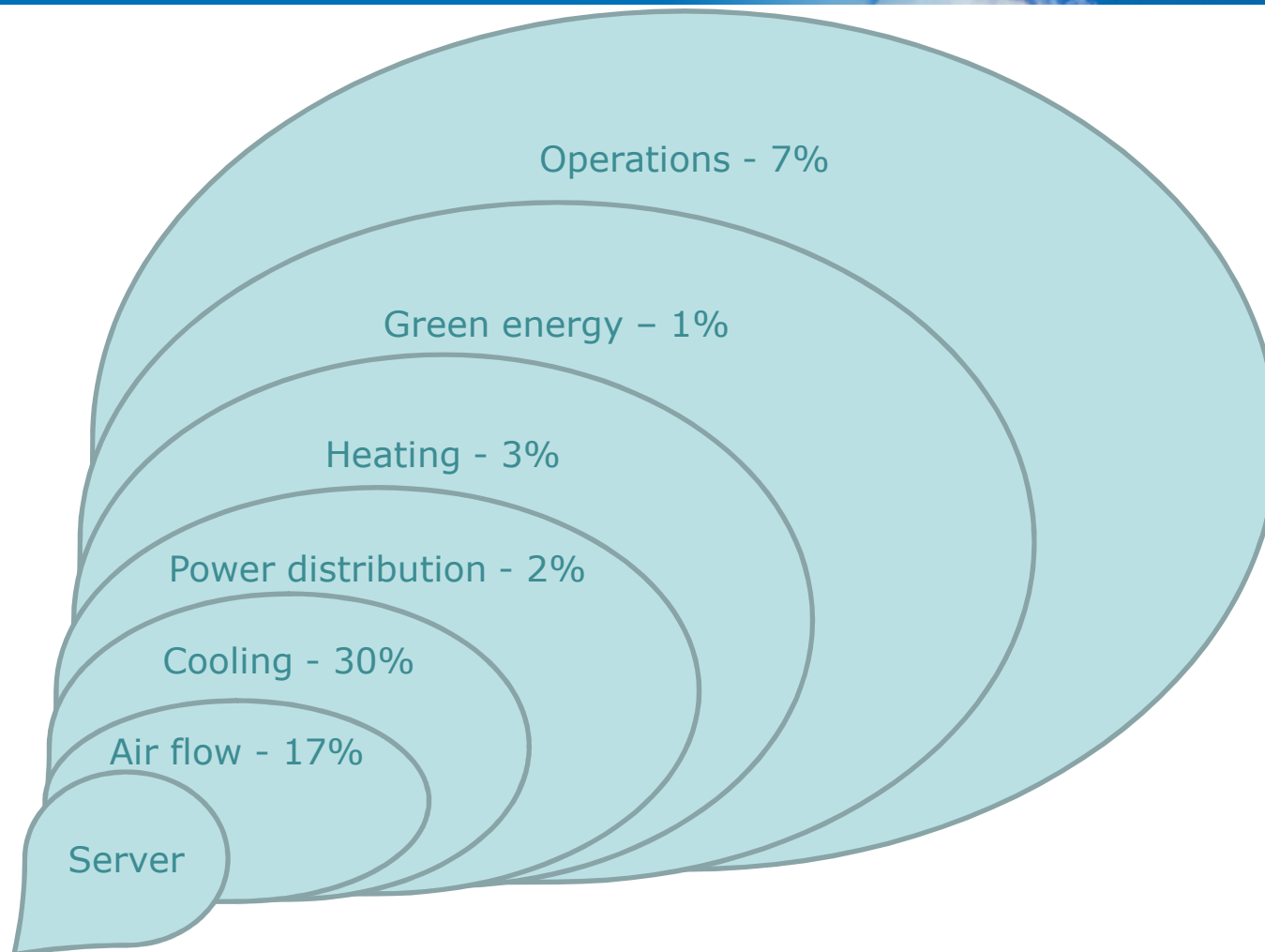
GREEN IT - LEVERAGE FACTORS

- Building technology
 - √ *Cooling system*
 - √ *Power delivery*
 - √ *Water management*
- Data Room technology
 - √ *Cold corridor*
- Servers or Storage technology
 - √ *Consolidation*
 - √ *Use what you need*

Data Centre example

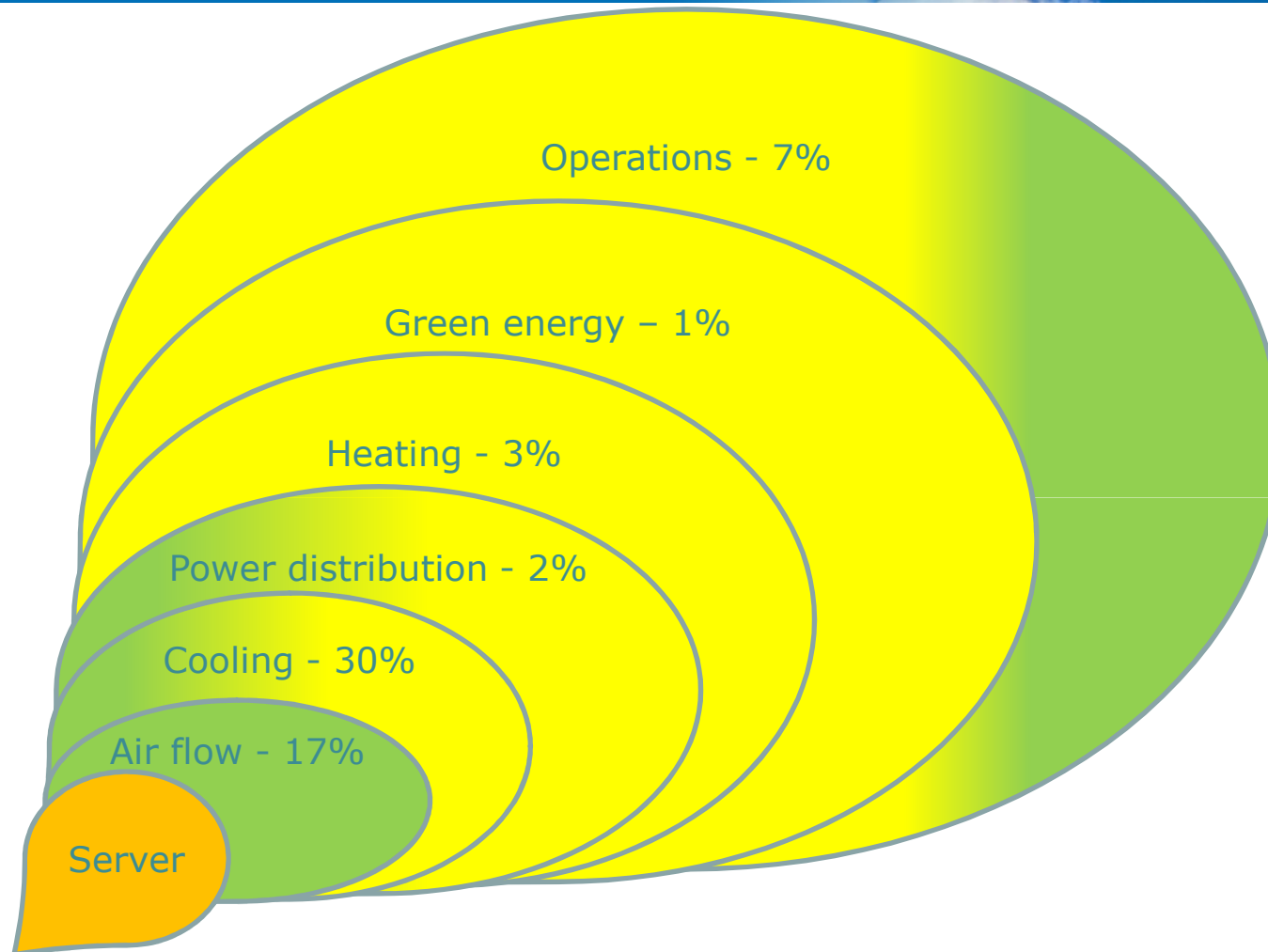
Where Green IT Efficiency is revealed

Energy Bubble Effect



Following this model, non productive keep a standby consumption
→→→ the better energy is the non consumed energy
→→→ Best practices to improve each component layer

Energy Bubble Effect



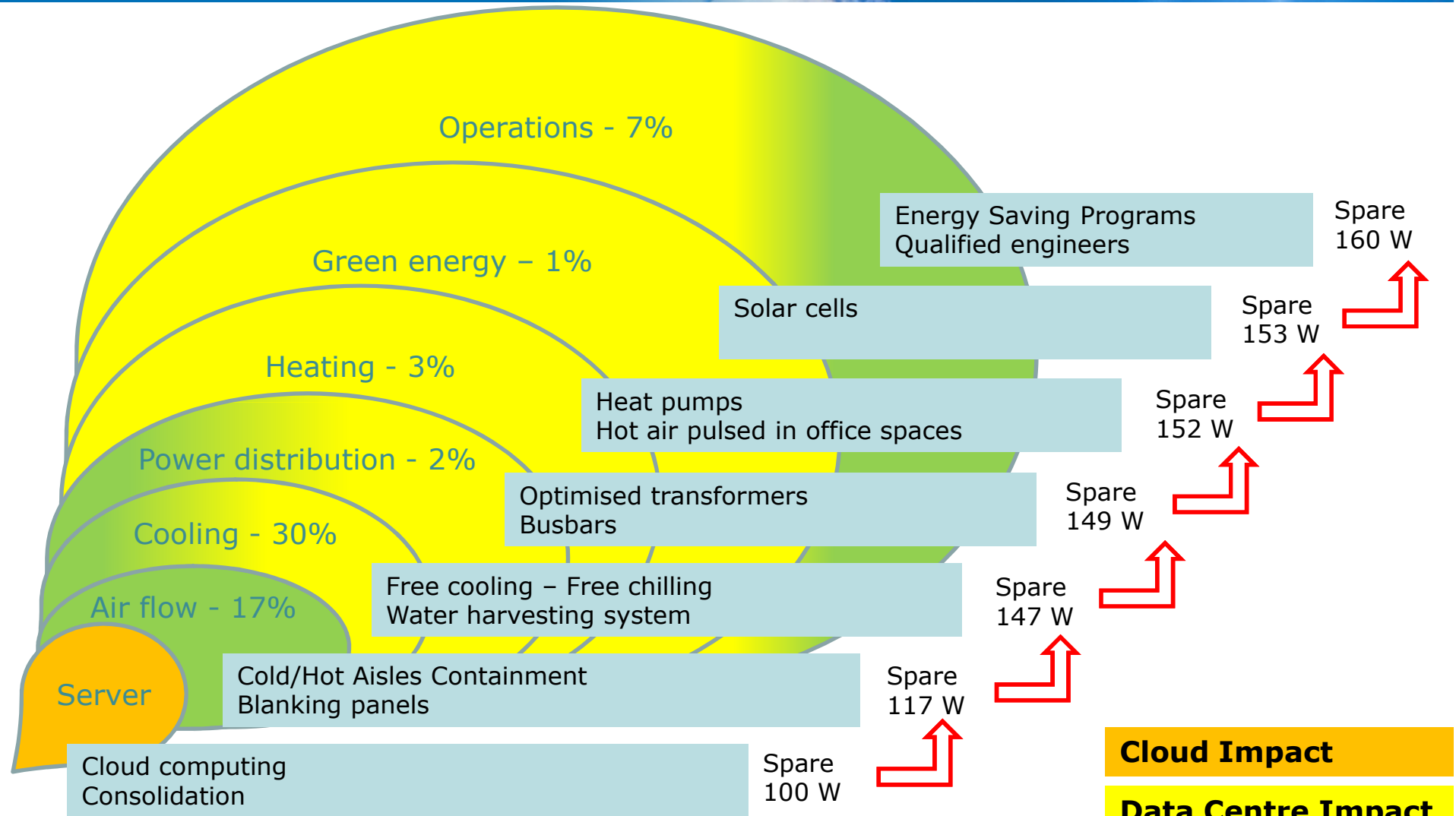
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Cloud Impact

Data Centre Impact

Data Room Impact

Energy Bubble Effect



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 →→→ the better energy is the non consumed energy
 →→→ Best practices to improve each component layer

- Cloud Impact**
- Data Centre Impact**
- Data Room Impact**

✦ Surfaces & capacities

- Effective surface area 20,626 m²
- Built volume 109,096.00 m³
- IT surface 5,000 m²

✦ Electrical power

- Capacity: From 8 MW to 10 MW (UPS power supply)
 - √ *Average power from 1 600 W/m² to 2 000 W/m²*
 - √ *To 4000 W/m² upon request (liquid cooling system)*
- Rooms designed to bear a load of 2 000 kg/m²

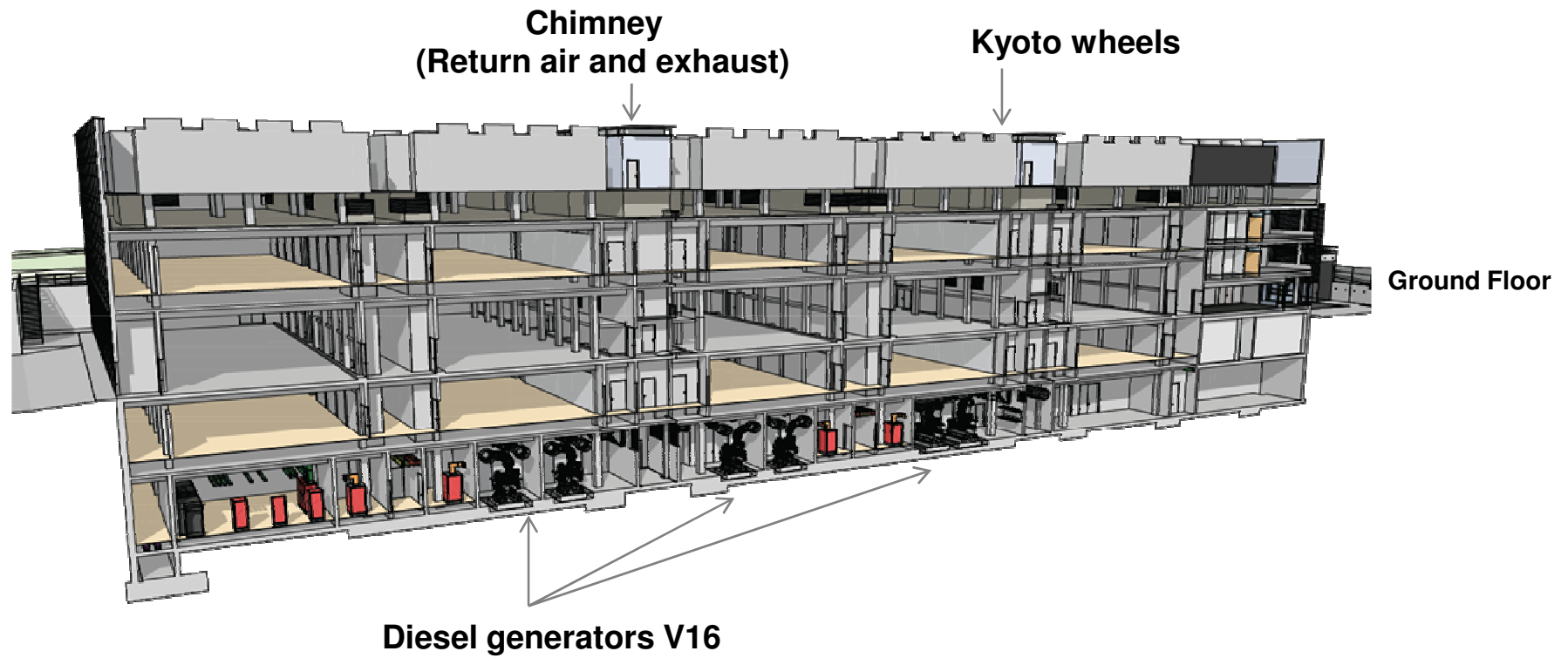
✦ Redundancy levels

- Room cooling $2 \times N$
- Chilling compressors $2 \times N$ (with energy storage)
- Air cooling $2 \times N$
- Power supply $2 \times N$
- UPS
 - √ *Production* $2 \times N + 1$
 - √ *Distribution* $2 \times N$

✦ Autonomy

- Fuel
 - √ *2 tanks with a 100,000-litre-capacity*
 - √ *Representing an autonomy of 65 hours while running at full load*
- Water
 - √ *In case of water shortage, the European Reliance Centre running is not stopped (2 x 160 M³ water tank)*

Building Cross Section



***“About 2%
of the worldwide power consumption comes from
Data Centres”***

**The innovation range of the
European Reliance Centre Luxembourg East
is wide
so that its carbon footprint can be reduced**

Water saving

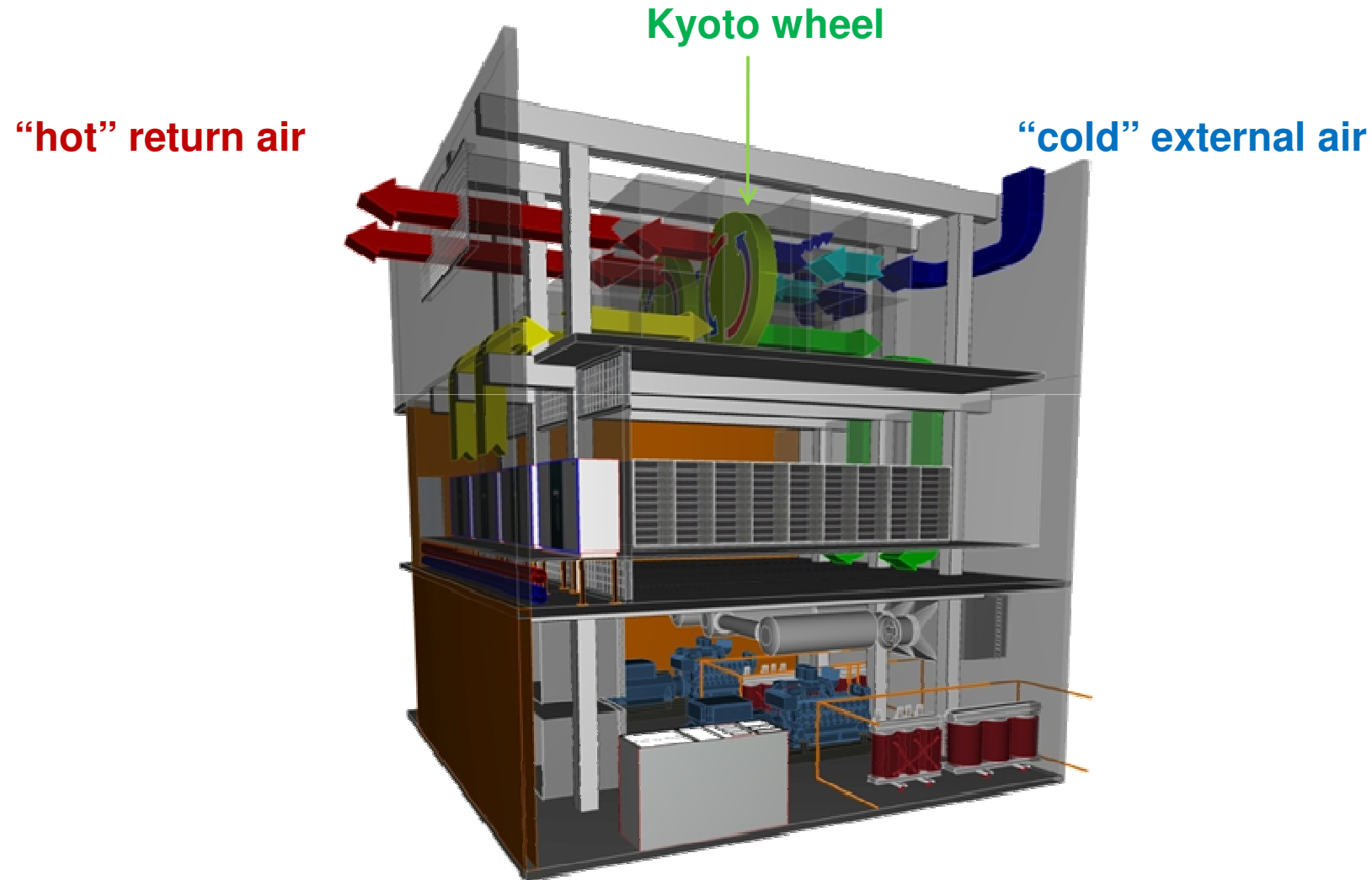
- Rainwater harvesting system (*320 M³ water tank*)
- Harvesting system of treated water coming out of Betzdorf waste water treatment plant

✦ **High investments** making it possible to reduce the carbon footprint

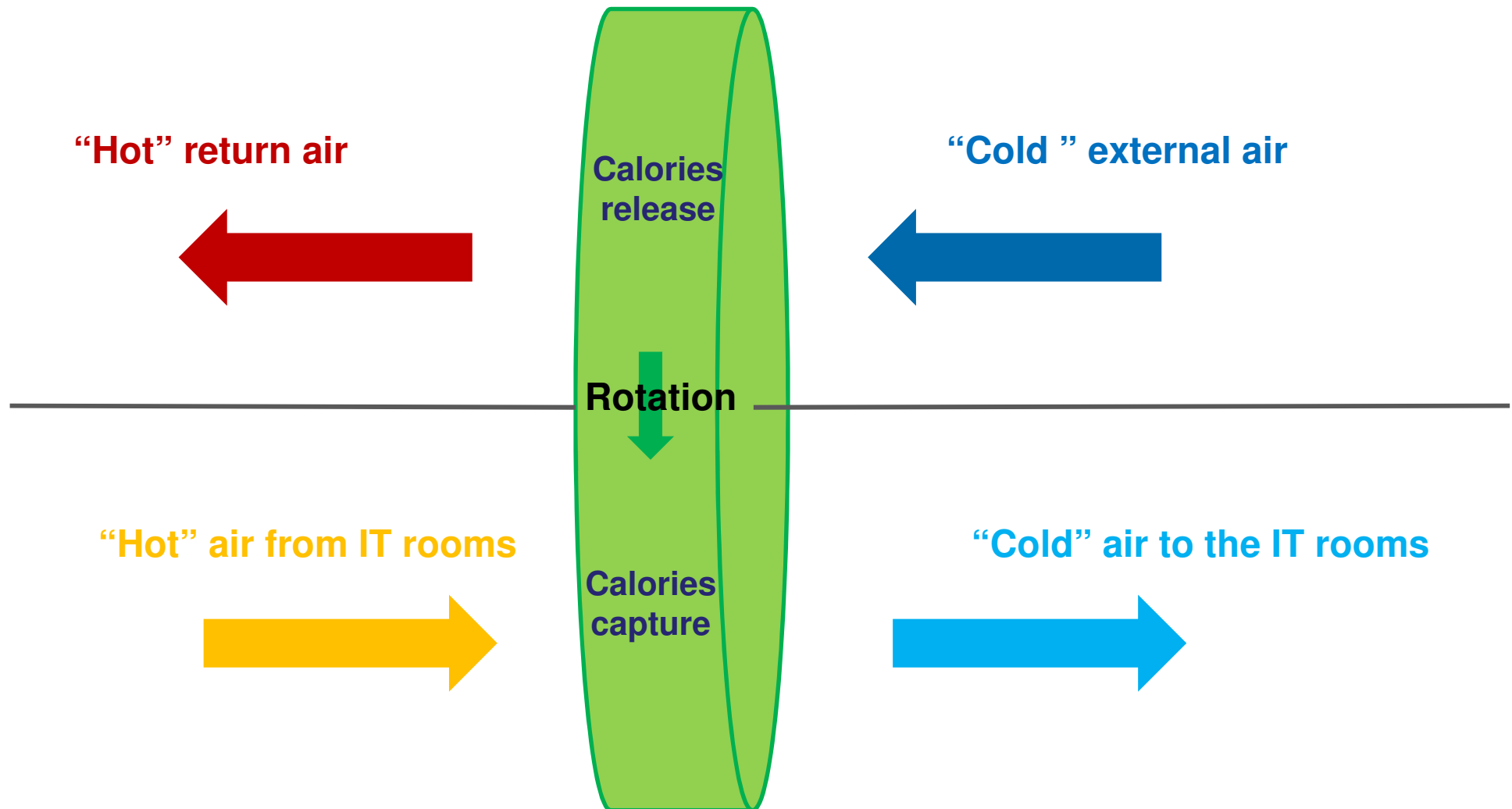
- Reduction of energy costs thanks to **the use of Kyoto wheels for air conditioning**
- Improvement of **the European Reliance Centre global outcome: 20% better** than the former Data Centre generation built in 2007
- Cold production running time (compressors, pumps, etc.) reduced to ≈ 500 hours per year
- CO₂ footprint from air cooling reduced by **1,000 tonnes for 2,400 kW**, that is 4,000 tonnes/year at full load

- ✦ **Free cooling and Free chilling**
- ✦ **Heat pumps** for the office air-conditioning through the floor
- ✦ **100% green** electrical power supply (wind or hydraulic)

Cooling with Kyoto wheels

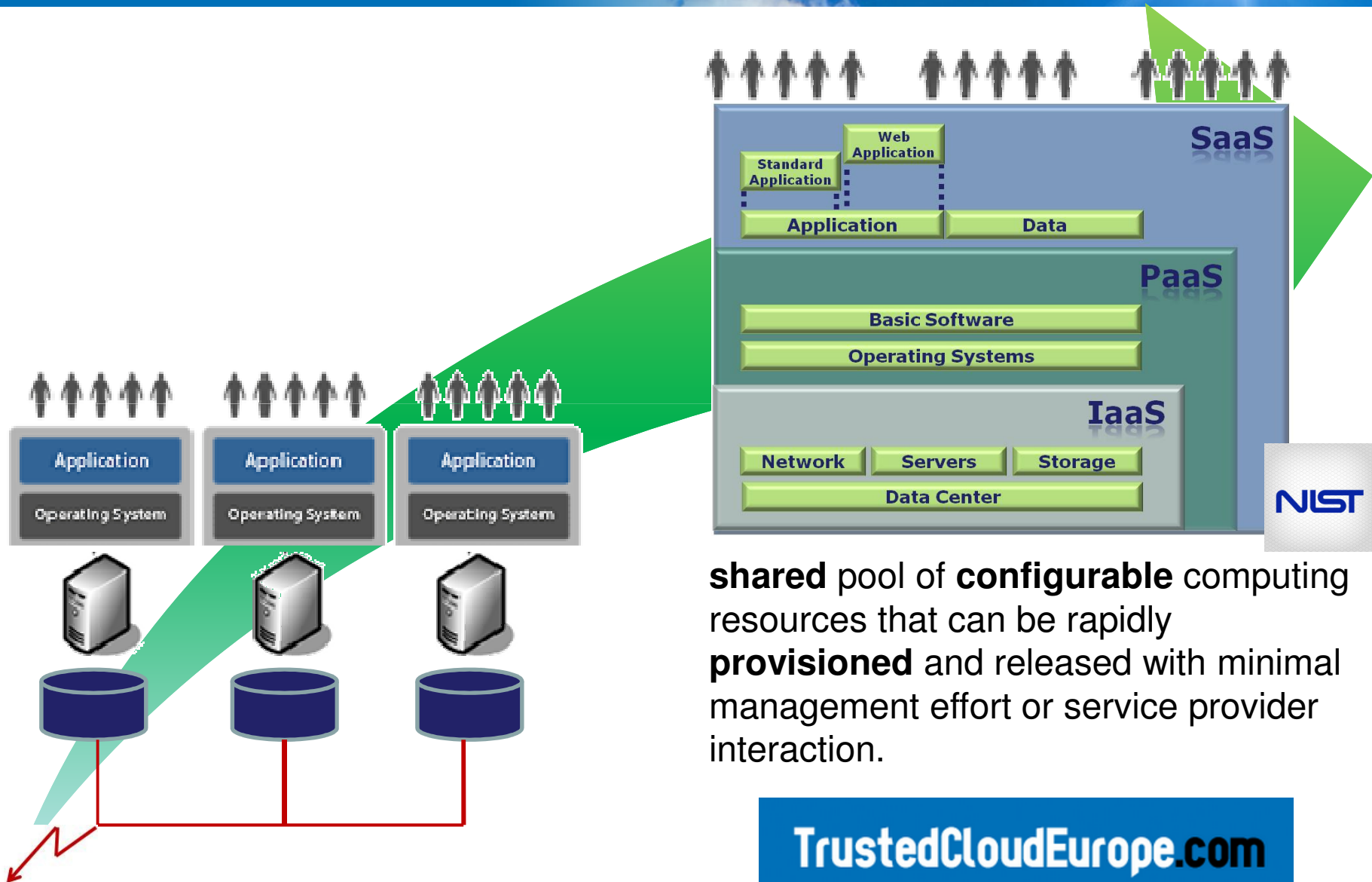


The Kyoto wheel - "heat exchanger"



Treated air circuit for the IT rooms: hygrometry level and controlled temperature

From Data Centre to Virtual Data Centre



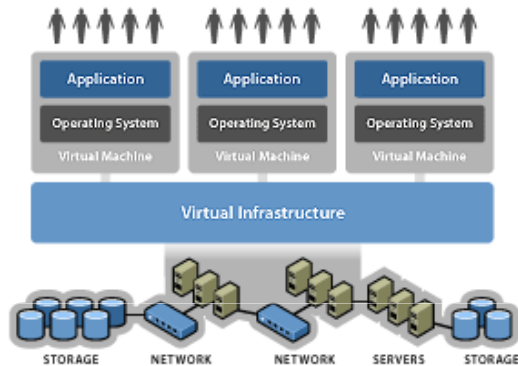
shared pool of **configurable** computing resources that can be rapidly **provisioned** and released with minimal management effort or service provider interaction.

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Cloud - The new leverage for Green IT

DIRECT WIN

- Today, everybody heard about Cloud and its corner stone, the virtualisation. Most of x86 computers use only 15% of their physical resource capacities.



5 Virtual servers

↳ 1 Physical Server (600W)

60% spare (1,8KW)

- Activation aligned with business needs → Consumption aligned with business needs

Variable spare

INDIRECT WIN

- The virtualisation provides new modalities for **high availability**. Most of Clusters can be replaced with single servers within Cloud facilities.

50% spare (300W)

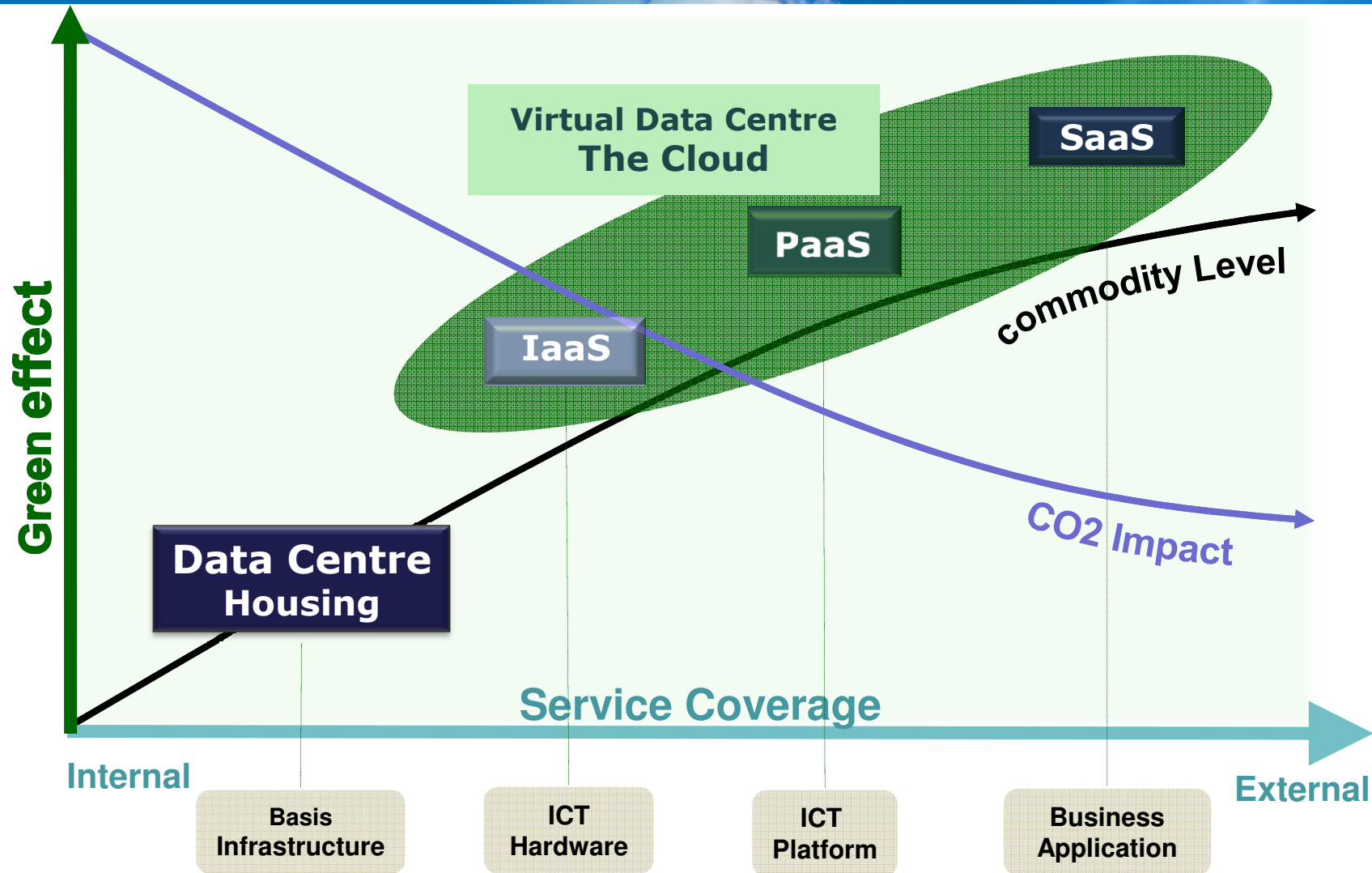
- Transportation and production of HW devices (CO2 Footprint)

Rack Server 2U footprint production & transportation

=

10% of usage 4 years (Total lifetime 6340 kg CO2)

CLOUD as Green Answer thanks to Industrialisation



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THANKS!